



## AUTHORIZATION FOR REMOTE SUPPORT

MicroAide, Inc. offers Phone and/or Remote Control Support on any of the following products - DacEasy Accounting, Payroll, Order Entry, Job Costing, Point of Sale, Timeslips, Peachtree, or TimeClock. Support is available in either 3-hour block Support Plans or on an hourly rate basis as needed.

- Support will be provided during normal business hours, (Mon-Fri 9:00AM to 5:00PM) to the individual signing this Agreement or any representative of the company as indicated below
- For the 3 Hour Block Support Plans, the length of each call will be deducted from the specified Plan to the minute.
- The Support Plan takes effect when MicroAide, Inc. receives signed copy of this authorization along with payment. Agreement ends one year from that date or when hours are expended.

### Check Support Plan Desired:

- ( ) 3-Hour Remote Support Plan - \$285.00 (Mon-Fri 9:00AM to 5:00PM)
- ( ) 6-Hour Remote Support Plan - \$549.00 (Mon-Fri 9:00AM to 5:00PM)
- ( ) Hourly Basis Support - \$100.00 / Hour (Mon-Fri 9:00AM to 5:00PM)

All other times including Holidays @ 1 1/2 times the rate. Minimum charge is 1/2 hour with 15 minute increments thereafter.

Client Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email: \_\_\_\_\_ Web Site: \_\_\_\_\_  
 Contacts: \_\_\_\_\_

Payment Information:  DISCOVER  VISA  MasterCard

Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Name on Card (Please Print): \_\_\_\_\_  
 Credit Card Billing Address: \_\_\_\_\_  
 City: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

\_\_\_\_\_  
 Title \_\_\_\_\_ Authorization Signature

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ Please sign and Fax back to: 484-334-4308